

Rushmoor Overview and Scrutiny – Community Safety team update

17th September 2026

Pride in Place: Clean, Safe and Vibrant Neighbourhoods

- Work across the council and with partners to expand initiatives to address long-term issues of antisocial behaviour
- *Work with partners to address the underlying issues that contribute to ongoing antisocial behaviour in our borough*
- *Respond to persistent antisocial behaviour by signposting to diversionary activities or agencies and taking appropriate enforcement when needed*
- *Reduce antisocial behaviour in our town centres, by working alongside our partners, leading to improvements to the local town environment*
- *Enforcement activity carried out by Place Protection team*
- *Delivery of annual Think Safe event in partnership with other agencies*
- *Public engagement and awareness events held to promote safety, positive behaviours and community reassurance*

Place Protection Team

- Community Safety (2 x full time officers, 1 x part time analyst, 0.25 x Apprentice)
- Licensing (6 x officers)
- Place Protection Officers (5 x patrolling officers, currently 2 vacancies)
- Maintenance (4 x officers)
- CCTV (via Runnymede)

Community Safety Team

- Statutory requirement for RBC to work in partnership to respond to crime, disorder and ASB under the Crime and Disorder Act
- General enquiries e.g. customers, partner, Councillors
- Co-ordination of cases with partner agencies including meeting coordination, case conferences etc
- Use of early intervention e.g. warning letters, home visits, education, Acceptable Behaviour Contracts
- Formal Tools and Powers for more serious cases e.g. CPN/W, Injunctions, Closures, PSPO
- Antisocial Behaviour Case Review
- Key partner in a range of multi-agency meetings, contributing intelligence, safeguarding insight and risk management for vulnerable individuals
- Management of CCTV service via Runnymede BC

Other key duties

- **Safeguarding lead for the Council** – ensuring training and updates provided to all staff and ensuring staff are completing referrals where required – at least **94** safeguarding referrals completed this year so far (**72 adult, 22 child**)
- **PREVENT duty** – members of Hampshire PREVENT partnership, promoting awareness of PREVENT and sitting on Channel Panel when relevant (**5** so far this year)
- **Serious Violence duty** – part of Hampshire wide Violence Reduction Unit, with H&R partnership group to merge with Basingstoke Serious Violence group in the coming months
- **Domestic Abuse** – coordination of NE Hants Domestic Abuse Forum with HDC and responsible for considering applications for Domestic Homicide Reviews (**2** applications considered so far in 2026, up from **1** in 2025)

Facts and figures for 2026 so far

- Received and triaged **900 (901 last year)** police 101 reports to team inbox, responding directly where appropriate or liaising with relevant partners (e.g. Police, Housing Associations)
- Dealt with **323** direct enquiries to team inbox (up from **161** last year)
- Ongoing monitoring of Rushmoor cameras by Runnymede BC (incident numbers to be updated at meeting)
- **8** x new referrals received from partners for our monthly People meeting in addition to ongoing open cases
- **2** x Community Protection Warnings/Notices issued
- **3** x Acceptable Behaviour Contracts monitored and closed, with a further **1** x recently signed
- **2** x new Domestic Abuse Related Death Review applications considered (**1** meeting criteria, **1** not meeting criteria)
- **1** x completed Domestic Abuse Related Death Review submitted to Home Office for review and approval
- **3** x Antisocial Behaviour Case Review carried out following customer request (up from **1** last year)

Other highlights

- Think Safe year 6 project – held at RBC offices with **932** Year 6 pupils from 15 junior schools attending (up from **840** last year)
- Aldershot High Street Multi-story Car Park cameras replaced
- New Farnborough Town Centre CCTV installation complete (**3** cameras in Queensmead, with **1** camera on Farnborough Road)
- Successful bid to OPCC for mobile CCTV cameras, with trial unit purchased and awaiting deployment
- Continued promotion and uptake of DISC retailer system for reporting incidents and identifying nominals (currently **140** members across Rushmoor)
- Detached youth work with **168** visits carried out in between April 2025 – March 2026 with **112** young people engaged with and advice and support given regarding issues raised.
- Joint partnership cycling and e-scooter awareness campaign in Aldershot Town Centre during August 2026 following complaints focusing on education and encouragement with **8** persons given words of advice for various offences
- Promotion of annual Community Safety Survey with partnership town centre stalls during February
- Promotion of ASB Awareness Week in July with partnership town centre stalls and safety presentation at Samuel Cody and Cody Oaks schools

Case study – neighbour dispute

- Complaints from a resident that their downstairs neighbour is harassing her and her son for what is deemed to be everyday living noise and use of communal areas with accusations of harassment and criminal damage
- Visits carried out to both parties with Police to try and encourage harmonious living and encouraging use of mediation services
- Continued complaints from resident about harassment and escalation to MP about perceived inaction
- Cumulative impact on residents mental health
- Community Safety raised an ASB Case Review on behalf of the resident, to review actions taken by involved agencies, manage expectation and find a way forward
- Review held with action plan in place including resident surveys
- Complaints ongoing with further visit to be carried out with neighbour
- Complex and time-consuming case with no easy solution but on-going engagement and support required to manage potential risk

Case study – Trunk Road

- Multiple reports of fire setting over 4+ days in a wooded area behind residential properties
- Detached youth workers attended the area on their next session
- Young people found on site and identified
- Partnership visits to parents carried out with Police
- Young persons signposted to HIOWFRS fire-setting course and relevant safeguarding carried out
- Contracts cleared rubbish including a den that had been built
- Clear benefit from having a youth outreach function, allowing an out of hours hotspot response which quickly dealt with a potentially dangerous issue

Case Study – Highfield Close

- Reports of young persons accessing a bridge and the railway estate through a hole in the fence
- Community Safety worked with partners including secondary schools, Hampshire Police and Network Rail to raise awareness of the issue
- Network Rail visited and secured the site
- Photos provided by residents allowed identification of young people via the school
- Parent and young people visited, and advice given

Current concerns for community safety team

- Year on year increase in workload and responsibilities including work beyond day-to-day community safety, leading to capacity, resource and resilience issues – RBC also have a smaller CST compared to both HDC and BDBC – recent announcement of a pause on LGR provides further uncertainty
- Increase in referrals for Domestic Abuse Related Death Reviews – significant impact on resource and funding
- Mental health/social care issues and partner resourcing to deal with these
- Community cohesion issues including Municipal Gardens and Shiva Temple incidents
- Aldershot town centre youth ASB
- Nuisance vehicle issues including cars and motorbikes
- Youth catapult issues
- Known nominals in Farnborough and Aldershot Town Centres causing ongoing ASB
- Funding for youth outreach sessions is due to run out at the end of September – further funding bids being explored but clear benefit to exploring longer-term options

Community Safety Survey 2026

In total, 806 people completed the survey;
→ 740 online responses
→ 66 paper responses

Who took part



- **47.9% of respondents were under 18s** – boosted by sharing the survey with schools and colleges

Based on population data from the Census in 2021:

- **Farnborough residents – 65.4%** (over-represented)
- **Aldershot residents – 31.4%** (under-represented)
- **Females – 53.1%** (slightly overrepresented)

Raising awareness

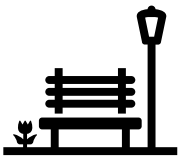


- **Posters** in high visibility spots
- Nepali language **translation** to widen access
- **Face to face engagement** at town centre events
- Supported by **social media** and council news updates



Feelings of safety – Respondents felt safer than in previous surveys - this year shows the highest feelings of safety since the survey began in 2023, supported by a similar uplift in the Residents’ Survey. Feelings of safety dropped at night-time, and under-18s reported feeling safer than older respondents.

What we’re doing to help – Our patrolling officers spent 2,219 hours patrolling Farnborough and Aldershot town centres during 2025, and we have upgraded all CCTV cameras in our towns and parks and installed 4 new cameras in Farnborough Town centre. Our CCTV cameras are monitored 24/7, 365 days a year.



Hotspots identified – Some specific areas and parks were highlighted as places where people felt less safe. At the same time, concerns in parks have decreased across 5 of the 6 main issues* which may reflect the impact of ongoing Outreach work in those locations

What we’re doing to help – Our youth outreach workers visit hotspot areas on a weekly basis to engage and support young people. During 2025 they visited 51 unique locations across 38 sessions. Recent successes (April 2026) include identifying young persons responsible for arson in a local wooded area.

Headlines



You said – Drug use and drug dealing remain prominent themes in the feedback and continue to be raised as key issues across all ages, towns, genders, ethnicities, and health groups.

What we’re doing to help – We work closely with local police, sharing information and intelligence we receive and our patrolling officers and outreach workers carry out high-visibility patrols in key areas to offer reassurance and gather intel. If you witness drug related activity, please report directly to police via 101 or 999 in an emergency. Police have a dedicated team dealing with any significant drug activity in the borough.



Survey response – A number of respondents mentioned concerns about flags being displayed on streetlamps across the borough.

What we’re doing to help – Hampshire County Council are responsible for streetlamps throughout the borough and are not seeking to remove flags at this time unless they constitute a safety issue. If residents have concerns about intimidation or community tensions this can be reported to police via 101.

*people hanging around, drug use, drinking, abusive behaviour, previous bad experience, other

Community Safety Partnership and Partnership Plan

- Rushmoor Borough Council are part of the Safer North Hampshire Community Safety Partnership (Basingstoke and Deane Borough Council, Hart District Council, Rushmoor Borough Council).
- An annual assessment of crime across the CSP area is carried out by partnership analysts which identifies shared priorities for the CSP to focus on.
- Priorities for the CSP in 2026/27 as identified by Strategic Assessment (new version to be published on RBC website shortly)
 - *Improving feelings of safety and health outcomes within the CSP area*
 - *Serious violence*
 - *Domestic abuse*
 - *Antisocial behaviour*
 - *Town centre engagement*
- Joint Overview and Scrutiny committee due to be held on 23rd September at RBC with member representative from all 3 councils

Contact the team

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